

1. Why Verlux Luxury Wall Tiles (LWT)?

Verlux Luxury Wall Tiles are an innovative and unique way to dramatically change the look of a room in your home or place of business. This large format tiles have a patent pending rounded edge detail for dramatic look and feel and are simple to install with proper adhesive and tools.

2. Is Verlux LWT applicable to the wall only?

No. They can be installed as wainscoting, on interior decorative columns, kitchen backsplashes, islands and peninsulas, fireplace surround and more.

3. Is Verlux LWT applicable to exterior?

No. Verlux LWT are intended for interior usage only and in temperature controlled environment. Any exterior usage will void the warranty.

4. What is the warranty like?

Free fro manufacturing defect for 1 year from the date of purchase (residential class only).

5. Can Verlux LWT installed in the bathroom?

Yes, it can be installed at the bathroom by using suitable substarates, adhesives, moisture barrier and grout/caulk.

6. Can Verlux LWT installed on existing tiles?

Yes. It is recommend to light sanding the exsting tiles first and allow it to dry before proceed with installation, this will provide a better surface for the adhesive to hold the tiles in place.

7. Does the moisture of water give rise to 'bubble marks or spot' from inside?

No. I had been tested in high moisture & steam condition and the appreance is still remain.

8. How do I need to prepare the wall before I install wall panels?

The subwall must be smooth, dry, flat and free from dust and foreign matter; Existing paint, wallpaper, old adhesive residue, wax or other substances may interfere with the bonding of adhesive.

9. What can I use to cut the wall panels?

By using a sharp utility knife. To cut a "V" groove for 90 degree inside corner, you may use a sharp utility knife and to cut a "V" groove for 90 degree outside corner, you will need a palm router.

10. What kind of adhesive do I need to install the wall panels?

We do supply two type of glue which are water resistant and water proof type glue depend of the application of area.

11. Can the wall panels be cleaned?

Yes, by using non-abrasive all purpose cleaner with paper towel or clean cloth or vacuum with soft bristle brush attachment.

12. During the installation of my wall panels, some of the adhesive dried on the finish side of my panels. How can I remove that?

If some of the adhesive has dried on the finish side of the panels, you can use mineral spirits to remove it. Mineral spirits is the only thing you can use that won't damage the wall panel.

13. Can the wall panels also be applied to the ceiling?

Yes by using suitable adhesive.

14. Are the panels fire retardant?

Yes, our wall panel passed the ASTM E84 surface burning test for residential class.